

### You've made a great choice!

Welcome to Erie Audiology, Inc. Locally owned for over 50 years, dedication to our patients and their hearing and communication needs are the main focus of our office. You have already made the first step toward better hearing by scheduling your appointment, and we are glad you did! Of course, you will likely need to consider some decisions that may need to be made during the upcoming appointment and we would like to help make those decisions easier with some information. Please read through this information to help you prepare for your appointment, WE ENCOURAGE PATIENTS TO REVIEW INSURANCE BENEFITS FOR **AUDIOLOGICAL EVALUATIONS AND HEARING AID BENEFITS PRIOR TO YOUR** SCHEDULED APPOINTMENT. AS A COUR-TESY WE WILL ALSO ASSIST IN REVIEW-ING YOUR COVERAGE FOR ANY PROCE-DURE PROVIDED, AS WELL AS HEARING AID BENEFITS.

# What to expect at your appointment:

#### **Bring Someone With You**

Because the sense of hearing includes many social components, you will find that it is helpful and beneficial to bring another person with you. This could be your spouse, a close family member, or a supportive friend. This helps ease any decisions you may need to make and encourages those closest with you to provide their valuable input.

During your visit, the audiologist will conduct a hearing examination and talk to you about your results. You will also have some discussion about your hearing and health history to help the audiologist determine what factors have impacted your hearing. You will also discuss your personal hearing needs, such as:

 How well you and your family, friends and coworkers think you are hearing in different situations and environments.

Allison Keenan, Au.D., Doctor of Audiology, is certified by the American Academy of Audiology, the American Speech-Language and Hearing Association and the Pennsylvania Academy of Audiology. Prior to entering private practice in 2000, she was on staff with local hospital and specialty physician groups.

- What strategies you may use to hear better while watching TV, using the telephone, going out to eat, etc.
- What hearing technology options are available to help you, and the opportunity to evaluate devices prior to purchase.
- Whether medical help for your problem is needed.

As your appointment approaches, it is a good idea to start thinking about these questions.



Our office philosophy focuses on patientcentered care. Recognizing that every patient has unique communication needs, lifestyles, capabilities and budget concerns, we strive to personalize your solution for the best possible outcome. We look forward to working with you!

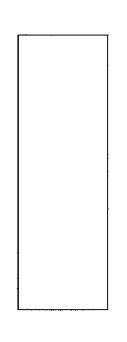


## What to bring to your appointment:

_	
(	Health insurance cards
	Drivers license or photo ID
	Your spouse or another family member or friend
	Eyeglasses (if needed)
	List of medications
	Completed forms included in this welcome packet
	Any previous hearing test results from an ENT office or other audiologist or hospital
	Any old hearing aids that you've worn in the past
	Your personal calendar to

Please arrive <u>15 minutes</u> prior to your scheduled appointment time. You should expect to be here for an hour to an hour and a half.

We look forward to seeing you on: \_\_\_\_\_ at:







Welcome

### Erie Audiology, Inc.

Allison F. Keenan, Au.D.
Doctor of Audiology
Cindy Moore, M.A., CCC-A
Audiologist

(814) 833-9533

2550 West 8th Street

Erie, PA 16505

www.erieaudiology.com

We are located in the Colony Plaza 2550 West 8th Street

